



March 31, 2017

Dear Aqua Masthope Customers:

I am writing to let you know about a water infrastructure improvement project that Aqua Pennsylvania, Inc. (Aqua) is scheduled to begin in your area in the next several days.

Aqua will begin \$488,000 project replacing approximately 4,050 feet of old and leak prone pipe with new 8-inch and 6-inch cement lined ductile iron pipe and new service lines on Heritage Drive in the Community of Masthope. The new pipe will resolve issues with leaks and improve service reliability for customers.

Construction is scheduled to take place Monday through Friday between 7:00 a.m. and 5:00 p.m. Final restoration is expected to be completed after the installation of all mains and services. In the meantime, temporary pavement will be installed and maintained throughout construction of the project in all areas disturbed within pavement.

Throughout the construction there might be temporary inconveniences including interruptions to traffic, periods of cloudy or discolored water, low water pressure, or no water. We will do our best to minimize these inconveniences and ask for your patience during construction.

Disturbed surfaces will be fully restored upon completion of the project. The project is scheduled to be completed by the end of the summer. Aqua will have an inspector on site to ensure a quality project and to address any concerns you might have.

We appreciate your patience during this temporary inconvenience as we work to make a permanent improvement in your community.

If you have any questions please call Aqua Customer Service at 1-877-987-2782.

Sincerely,

Nicholas E. Freethy  
Construction Coordinator, Honesdale Division